

Tomorrow's film

Order 204. You are the film assistant.

You help a small film crew. Filming starts at 8 am tomorrow. The delivery is wrong. Call the hire shop and agree on replacements.



Your task

Compare the order with the delivery. Explain the problem to the supplier. Ask for replacements and agree on a time.

Keep your role card private.

We ordered	We received
1 red coat	1 blue coat
1 old brown suitcase	1 modern black suitcase
1 table lamp	1 table lamp
2 matching blue chairs	1 blue chair + 1 white chair

What the film crew needs

- The coat must be red.
- The suitcase must look old. Brown or black is OK.
- The two chairs must match. Any colour is OK.
- The table lamp is correct. Keep it.

Everything must arrive by 5 pm today.

Our agreement

The shop will send: _____

Delivery day and time: _____

Useful phrases

We ordered ..., but we received ... / Could you send ..., please? / That works. / Sorry, we need ... / When can you deliver it? / So, that's ... at ... Is that right?

If you did not hear: Could you say that again, please?

The next scene

Order 319. You are the film assistant.

The crew is making a new scene this afternoon. Check a different delivery. Call the same hire shop and agree on what it will send.

We ordered	We received
2 matching red cups	1 red cup + 1 yellow cup
1 small round table	1 large square table
1 black umbrella	1 black umbrella

What the film crew needs

- The two cups must match. Any colour is OK.
- The table must be small and round. There is very little space.
- The black umbrella is correct. Keep it.

Everything must arrive by 1 pm today.

Our agreement

The shop will send: _____

Delivery day and time: _____

Useful phrases

We ordered ..., but we received ... / Could you send ..., please? / That works. / Sorry, we need ... / When can you deliver it? / So, that's ... at ... Is that right?

If you did not hear: Could you say that again, please?